

## VELUX “ULTIMATE SKYLIGHT PACKAGE” PROMOTION

### TERMS AND CONDITIONS

1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. Entry is only open to Australian and New Zealand residents aged 18 years or over who own and reside in their property. Individuals who rent/lease their property or reside in a home that they do not own or that they are unable to make upgrades to are ineligible to participate. For clarity, homes (including houses, townhouses and units) that require approval from strata or body corporate committees are also deemed ineligible.
3. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1<sup>st</sup> cousin.
4. Entries into the promotion open on 5 May 2026 and close at 11:59pm AEST on 6 July 2026 (“**Promotional Period**”).
5. To enter, eligible individuals must, during the Promotional Period, complete the following steps:
  - (a) visit <https://www.velux.com.au/brighten-your-home> or <https://www.velux.co.nz/brighten-your-home> (depending on entrant’s location) or scan the QR featured on promotional advertising material to follow the prompts to the promotion entry page;
  - (b) input the requested details including but not limited to their full name, full mailing address, phone number, email, date of birth where they heard about the promotion and confirmation of home ownership; and
  - (c) submit the fully completed entry form.
6. Only one (1) entry is permitted per person during the Promotional Period.
7. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant’s identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter’s discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter’s legal rights to recover damages or other compensation from such an offender are reserved.
8. Incomplete or indecipherable entries will be deemed invalid.
9. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
10. Entries will be divided into two (2) groups based on their country of residence (each a “**Group**”) as follows: 1) Australian residents; and 2) New Zealand residents. There will be one (1) draw conducted per Group, for a total of two (2) draws. All draws will take place at Anisimoff Legal, Level 3, 168 Collins Street, Melbourne VIC 3000 on 13 July 2026 at 11:00AM AEST, with the

draw for Australian residents in the presence of an independent scrutineer. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. The winners will be notified by email and telephone within seven (7) days of the draw and their details will be published (first initial, surname and postcode) online at <https://www.velux.com.au/brighten-your-home> and <https://www.velux.co.nz/brighten-your-home> from 20 July 2026.

11. The Promoter's decision is final and no correspondence will be entered into.
12. The first valid entry drawn in each Group will each win a VELUX Skylight Package including skylights, blinds and delivery and installation, valued at up to \$15,000 (AUD or NZD as applicable) ("**Prize**"). The Promoter reserves the right to modify the prize pending an audit of the Prize winner's residence.
13. Winners must, if requested by the Promoter, provide the Promoter and its agents, contractors and installers with reasonable access to the their property (at mutually agreed times) before, during and after installation of the Prize for the purposes of: (a) inspecting the property to scope and plan the installation; and (b) capturing photographs, video, audio and other content of the property (including internal and external areas and the installed skylights) for use as set out in these Terms and Conditions. Winners must ensure the property is reasonably safe and accessible for such visits and must not unreasonably withhold or delay access.
14. In addition to any other consent given under these Terms and Conditions, Winners agree to participate in promotional activities as requested by the Promoter, including without limitation a testimonial and/or Q&A style interview about their experience with the Prize and the skylights. Winners consents to the Promoter (and its agents) recording such promotional activities in any form (including photograph, film, audio and written notes) and using, editing and publishing those materials together with the their name, likeness, image, voice, suburb and State/Territory/region of residence in any media for an unlimited period without further remuneration for the purpose of promoting this promotion (including any outcome) and promoting the Promoter's products and services.
15. The winner acknowledges and agrees that the Promoter may:
  - a) request information from the winner reasonably required to assess the characteristics and value of the winner's property (for example, approximate floor area, property type, number of rooms and any prior renovations) and may obtain or commission one or more independent or internal valuations of the property before and/or after installation of the Prize;
  - b) use the information and valuations referred to in paragraph (a), together with images, footage and testimonial material collected under these Terms and Conditions, to analyse and document the impact of skylights on property value and related benefits;
  - c) use such information, valuations, images, footage and testimonial material to create and publish case studies, editorials, research summaries and other promotional or public relations materials in any media (including online, print, social media, point-of-sale and trade publications) in Australia, New Zealand and overseas, for an unlimited period, without further remuneration to the winner;
  - d) request the winner sign an additional documentation as part of accepting the Prize, in the form provided by the Promoter.
16. Subject to the unclaimed prize draw clause, if for any reason a winner does not take a Prize (or part of the Prize) by the time stipulated by the Promoter, then that Prize (or part of the Prize) will be forfeited.

17. If a Prize (or element of a Prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the Prize (or element of the Prize) with a prize to the equal value or specification, subject to any written directions from a regulatory authority.
18. Total Prize pool value in Australia is up AU\$15,000. The total Prize pool value in New Zealand is up to NZ\$15,000.
19. Prizes, or any unused portion of a Prize, is not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
20. The Prize/s must be claimed by 3 August 2026 (for the original winner/s) **and** 31 September 2026 (for the winner/s of the unclaimed prize draw, if any).
21. A draw for any unclaimed Prizes may take place on 4 August 2026 at the same time and place as the original draw, subject to any directions from a regulatory authority. Winners, if any, will be notified by email and phone within seven (7) days of the draw, and their details will be published (first initial, surname and postcode) online at <https://www.velux.com.au/brighten-your-home> and <https://www.velux.co.nz/brighten-your-home> from 11 August 2026.
22. In the event of war, terrorism, state of emergency, pandemic or any other kind of disaster, the Promoter reserves the right to cancel, terminate, modify or suspend the promotion or suspend, substitute or modify a Prize, subject to any written directions from a relevant regulatory authority.
23. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are the winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
24. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
25. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used.
26. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
27. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia or any statutory consumer guarantees as provided under consumer protection laws in New Zealand ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.

28. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or Prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in Prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) taking of a Prize.
29. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers and Prize suppliers. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.velux.com.au/our-company/privacy-policy>. The Privacy Policy also contains information about how Eligible Businesses may opt out, access, update or correct their PI, how Eligible Businesses may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. The Promoter may disclose Eligible Businesses' personal information outside of Australia, see the Privacy Policy for more details.
30. The Promoter is Velux Australia Pty Ltd (ABN 68 001 841 541) of 78 Henderson Road, Alexandria, NSW 2015 in Australia and Velux New Zealand Limited of 62b Princes Street Onehunga, Auckland in New Zealand (together the "**Promoter**").

**NSW Authority TP/ 05054. ACT Permit No. TP26/00944. SA Permit No. T26/737.**